



March 19, 2026

TL2026/0319/1A

Secretary Health,
Government of Punjab,
Lahore.

**Subject: Complaint Against Allegations of Illegal Charging from Patients at District
Headquarter Hospital, Kasur, Punjab**

Dear Sir,

Transparency International Pakistan has received a complaint against allegations of illegal charging from patients at District Headquarter Hospital, Kasur, Punjab for services which are made free by the provincial government of Punjab.

The complainant has made the following allegations:

1. On 09 March 2026, at DHQ Hospital Kasur, a doctor identified as Dr. Fiaz allegedly demanded money from the patient Nouman Sajjad for medical treatment that is made free in all government hospitals by the Government of Punjab.
2. The hospital staff reportedly refused to provide treatment unless payment was made, thereby denying access to essential healthcare services.
3. The complainant had submitted a prior complaint through the Pakistan Citizen Portal / CM Helpline; however, no action has been taken to date.


Transparency International Pakistan Comments and Recommendations

Transparency International Pakistan has reviewed the allegations of the complaint, which are self-explanatory.

TI Pakistan requests the Secretary Health Department, Government of Punjab, to examine the allegations regarding illegal charging and denial of free medical treatment at DHQ Hospital Kasur, and if found correct, issue directives to ensure strict compliance with government policies on provision of free healthcare services.

Transparency International Pakistan is striving for across-the-board application of Rule of Law, which is the only way to stop corruption, and achieve Zero tolerance against corruption.

Regards,

Foy

Advocate Daniyal Muzaffar,
Trustee/Legal Advisor
Transparency International Pakistan

Copies forwarded for the information with request to take action under their mandate to:

1. Chief Secretary, Government of Punjab, Lahore.
2. DHQ Hospital, Kasur, Punjab



Note:

This is to clarify that Transparency International Pakistan is not a complainant, it acts as a whistleblower and operate under Article 19-A, of the Constitution of Pakistan which gives the right to public to know how government is being run by public officers. Article 19-A makes the right to access of information pertaining to a public authority a fundamental right, and a three member bench in case of Mukhtar Ahmad Ali vs the Registrar, Supreme Court of Pakistan, Islamabad, headed by Chief Justice Qazi Faez Isa in the landmark judgment on 16 October 2023, in CP No. 3532/2023, has declared that

“What previously may have been on a need-to-know basis Article 19A of the Constitution has transformed it to a right-to-know, and the Access to information is no longer a discretion granted through occasional benevolence, but is now a fundamental right available with every Pakistani which right may be invoked under Article 19A of the Constitution”